

Assessment Tools

DO

Examples of Assessment Tools

Level 2: Learning Questionnaire Questionnaire to Assess Learning

Change Management Course

True / False Questions

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|---|---|---|
| 1. Change, by its very nature, is a stressful experience. | T | F |
| 2. Change always creates conflict. | T | F |
| 3. Change is more likely to be successful if goals and processes are clearly explained and if people have input into these. | T | F |
| 4. A team approach to implementing change can reduce stress and increase motivation. | T | F |
| 5. Employees who are resistant to change always come around to accepting it eventually. | T | F |
| 6. Those who do not like change should be fired. | T | F |

7. If employees do not understand the value of change to the organization and to themselves, they will not embrace it. T F

8. Change has a better chance of success if employees are provided with training that helps them to adjust to the change. T F

More...

Short Answer Questions

9. What are some of the reasons that cause people to be anxious about change and resistant to it?

10. How can this anxiety and resistance be minimized or neutralized?

11. How can change be made a positive experience?

12. Change usually fails when.....

13. Change is usually successful when.....

Reflection and Action

14. In point form, list the key ideas that you will take away from this course and your "action list" for responding to changes at Stemler Communications.